

Reliability Discuss (room A)

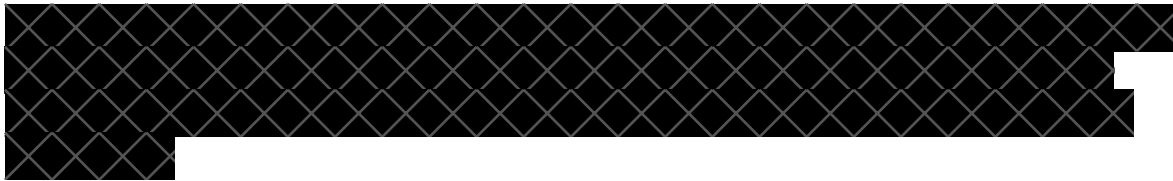
Date and Time:

17 January 2023 - All items on the board
23:31 (UTC+00:00)

Facilitator:

Dave Stanke

Attendees:



Summary:

Reliability Discussion 2023-01-17 (r9y.dev/discuss)

Actions:

Learnings:

<https://bit.ly/reliability-discuss-a>

Topics discussed:

How to keep track of large systems with many components. Architecture diagrams?
Something else?

Votes: 9

Comments:

Global measures of reliability

Votes: 6

Comments:

- Dave Stanke
Golden Signals? Availability, Latency, Correctness, Saturation.
- Dave Stanke
AppDex scores?
Likes:1

What conferences are folks planning on attending this year?

Votes: 5


Comments:

- Dave Stanke
Strange Loop (this is the last year?)
- Dave Stanke
Monitorama
- Dave Stanke
SLOConf
- Dave Stanke
SREConf
- Dave Stanke
Learning From Incidents Conf <https://www.learningfromincidents.io/learning-from-incidents-conference-2023>
- Dave Stanke
gotocph.com
- Dave Stanke
DevOps Enterprise Conference

Blame-ful post-mortems: do you still do them? Are there situations where you think "blame" is a necessary component to understanding and preventing an issue?

Votes: 4

Comments:

- Dave Stanke
Ambiguity between "blame" and "accountability."
- 
Sometimes you do need to mention "who," but be polite about it
Culture of direct feedback
Affect--can't say "not blame," but still be confrontational
- Dave Stanke
Blame systems, not people.

Where is the entypoint for making changes to your infra? Is it a slack bot? Git PR/MR? Is it a button in menu on Backstage? How far do you carry the Platform Engineering front door?

Votes: 4

Comments:

- Dave Stanke
PRs

What signals does an organization give to signal they want to take reliability seriously?

Votes: 4

Comments:



I think the entry point is the incident retro and the customer's impact discussion

Topics voted on but not discussed:

% of services on internal platform?

Votes: 3

Comments:

Providing Reliability with unreliable networks/components

Votes: 3

Comments:

Reliability of Databases as Stateful Sets on Kubernetes

Votes: 2

Comments:

How do we standardize logs, metrics and tracing ORG level or product level

Votes: 1

Comments: