Reliability Discuss (room A)

Date and Time:
15 November 2022 - All items on the board
18:29 (UTC+00:00)

Facilitator:
Dave Stanke

Attendees:
██

Summary:
Reliability Discussion group (r9y.dev/discuss) 2022-11-15

Actions:

Learnings:

Topics discussed:

What are the best practices for doing capacity management?
Votes: 5

Comments:
- ██████████
  Can you put an SLO on that? Probably not.

How can we properly use postmortem reports and avoiding making them a /dev/null bucket for solved issues?
Votes: 5

Comments:
- ████████
  Maybe there's too many postmortems? People are overwhelmed?
- ████████
  Invest in improving postmortems (e.g. offer peer reviews for them)
- ████████
  Could this be a broader culture challenge?

- ▮▮▮▮▮
  Advice: focus on the educational side of postmortems... present interesting ones at all-hands.
- ▮▮▮▮▮
  Challenge: lack of shared responsibility for r9y (between dev and ops)

any
useful SLOs beyond Availability + Latency?

Votes: 4

Comments:

- ▮▮▮▮▮
  "Freshness" / pipeline latency
- ▮▮▮▮▮
  Correctness -- e.g. "is the value returned within the acceptable range"
- ▮▮▮▮▮
  Availability is the inverse of errors

can you SRE without Cloud?

Votes: 2

Comments:

- ▮▮▮▮▮
  You can, but it might motivate you to go create a cloud.

How do you alert on things that are important, but not urgent?

Votes: 2

Comments:

- ▮▮▮▮▮
  Slack messages are ephemeral
- ▮▮▮▮▮
  Create a JIRA ticket
- ▮▮▮▮▮
  Ticket triage is necessary (by a rotating assigment)

Should we consider AI for the future of postmortem analysis?

Votes: 2

Comments:

SRE Con AMS talks

Votes: 1

Comments:

Suggested topics with no votes:

Can you set meaningful SLOs on monolithic applications?

Votes: 0

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Session hosted by LeanCoffeeTable.com 15 November 2022

Saturation SLOs for networking

Votes: 0