Reliability Discuss (room A)

Date and Time:

21 April 2023 - All items on the board
15:45 (UTC+00:00)

Facilitator:

Dave Stanke

Attendees:

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Summary:

Reliability Discussion (r9y.dev/discuss) 2023-04-18

Actions:

Learnings:

Topics discussed:

Netflix's outage for "love is blind"
Votes: 8

Comments:

- ████
  - on-call, everyone needs to be trained
- ██████
  https://twitter.com/netflix/status/1647774237896368130
- ████
  - for maintenance, specialization is more efficient
- ████
  - ensure all the stuff you maintain has been handed off properly, so people on-call know what to do

How do I start with measuring reliability or SRE as a new startup? Easiest way please!
Votes: 7

- Per Alex Hidalgo: SLIs are more important than SLOs.

How Solution-based metrics help us to measure reliability of a system/service ?
Votes: 4

Comments:

- r9y.dev

Uptime checks--when do you actually use those, as opposed to other metrics to indicate availability? How do you determine the interval?
Votes: 4

Comments:

Is user facing service reliability the same as infrastructure reliability?
Votes: 3

Comments:

Slow-ly adoping SLOs. How to remove the fear and present the value?
Votes: 2

Comments:

- https://www.oreilly.com/library/view/implementing-service-level/9781492076803/

Topics voted on but not discussed:

Service dependencies -- tracking / cataloging
Votes: 2

Comments:

- Wheel of Misfortune: https://sre.google/sre-book/accelerating-sre-on-call/